

Notice of Data Incident Involving Employee Information

Limbach Facility Services, LLC (“LFS”) recognizes the importance of protecting the personal information we maintain. This notice is to inform individuals of a cybersecurity incident that LFS recently addressed.

On April 23, 2023, we detected an incident that impacted the availability and functionality of our computer network. Upon discovering the incident, we immediately implemented our incident response plan, took measures to help secure our network, reported it to law enforcement, and began an investigation with the assistance of a cybersecurity firm. Through our investigation, we determined that, between April 19, 2023, and April 22, 2023, an unauthorized actor accessed and acquired certain files contained on our network. We reviewed the involved files and identified files maintained by LFS for human resources purposes, including one or more file(s) containing the name, Social Security numbers, and limited health insurance plan enrollment information for current and former health insurance plan participants

We are mailing letters to and offering complimentary credit monitoring and identity theft protection service to affected individuals. If you believe you may be affected and do not receive a letter by August 1, 2023, please contact our dedicated toll-free external call center at 1-888-775-8731, Monday through Friday, 9.00 a.m. to 9.00 p.m., Eastern Time, excluding major U.S. holidays.

To prevent something like this from happening again, we are implementing additional security measures to enhance the security of our network, and we are continuing to train our employees concerning data security.